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Advanced Operational Risk Management



London, September 26th-27th

From risk environment to risk culture, this course covers in breadth and depth the most topical elements of operational risk management and its challenges for the financial services industry. Taught by a world leading expert in the field and highly regarded guest speakers, the course is a must-have for all operational risk practitioners wishing to benchmark their strategies and discuss best practices. It is also a fantastic opportunity for newcomers to gain a comprehensive overview of what modern operational risk managers need to know.

Delegates will leave the course equipped with a new network of practitioners, a wealth of content, additional references and readings, and an open line for further questions with the trainer, Ariane Chapelle.

Course highlights

- After the course participants will have gained knowledge of:
- All best practices in operational risk management for financial companies
- Building a framework for risk culture change
- How to differentiate and address human errors
- How to use root cause analysis most effectively
- Influencing behaviours for better control

Who should attend

This course is primarily aimed at those working in the operational risk function in the banking industry however Risk welcomes anyone who would benefit from this training. Specific job titles may include but are not limited to:

- Heads of Operational Risk
- Enterprise Risk Managers
- Operational Risk Managers
- Operations Managers
- Internal Auditors
- Compliance Officers
- Consultants
- Regulators

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Learning outcomes

- Identification of emerging risks
- Risk networks rather than risk registers
- Key elements of third party vendor risk management
- Implementing ORM: the invisible framework
- Must know about cyber security and threats

Testimonials

Operational Risk Training Testimonials:

'The professor lead a very interesting class, making even the driest topics interesting. It was also useful to have group discussions and keep the entire class engaged.' **Risk Analyst, International Monetary Fund**

'Ariane is very knowledgeable and has real world experience in the subject matter.' Department Leader, Edward Jones

'The instructor, Ariane Chapelle, was awesome. Classroom discussions were tremendous help.' Operation Risk Analyst, Federal Home Loan Bank of Topeca

