

I am writing about Central Banking's training course: Leadership and Management Post Pandemic: Managing Change, Culture and Diversity, which will be taking place online from November 14 – November 17, 2022.

The pandemic has changed what's expected of central banks and how they work. Three trends are clear. First, central banks are increasingly called upon to revisit their mandates, notably with respect to climate risk. Second, as public institutions, they are expected to contribute to environmental policies and diversity and inclusion. Third, fintech is questioning long-held tenets of central banking, even the central bank itself. Naturally, these create questions for policy. This resetting of relationships between a central bank and its stakeholders has broader implications for operations, resourcing and leadership. Can central banks – who value consistency, who are a byword for reliability, whose stock-in-trade is credibility – move in step with these demands? Can they get ahead?

This course is designed to equip central bankers to meet these challenges. Each day will feature three hours of expert-led Live Content to maximise the opportunity to share and learn. The chair will ensure participants have opportunities to network throughout the course, with time set aside for a workshop on implementing key learnings.

Expert speakers will be joining me to cover topics such as:

- From suptech to CBDC how fintech is changing central banking
- Climate risk and the ESG agenda: impact and implications for central banks
- Identifying and managing conduct and ethical risks
- Measuring performance in central banks
- Designing and developing a central bank brand

To join the course, please register online or get in touch with the Central Banking Training team for guidance on the registration process, including help with your internal approval: +44 20 7316 9136 / training@centralbanking.com.

I look forward to welcoming you and your colleagues to the course this November.

Best regards,

Janet Cosier
Former advisor on strategic planning and risk management
Former Bank of Canada